



Novice GROOMING AGREEMENT

Every client is required to read and sign this Grooming Agreement prior to any grooming services.

Pet Name: _____ Breed: _____ Color: _____

Birth Date: _____ Weight: _____ Sex: _____ Spayed/Neutered: _____

Client's Name: _____ Spouse/Agent's Name: _____

Address: _____ City: _____ Zip: _____

Primary Phone Number: _____ Secondary Phone Number: _____

Email Address: Emergency Contact: _____

Veterinarian's Name: _____

I, _____, the undersigned client, do hereby entrust my pet(s) to Rover's Resort, for the purpose of grooming my pet(s).

I agree to the following:

1. Your pet(s) will be groomed by a novice groomer. Therefore, your trim may not be as perfect as with our master groomer. Your pet(s) will be checked prior to pick to ensure the best groom as possible. When using the novice groomer you will receive a \$10 discount on the final cost of grooming. Your grooming time will also be longer. Initial _____
2. Your pet's safety is our top priority. We require a current copy of your pet's vaccination records (**Rabies, DHPP and Bordetella**).
3. If it is necessary for the safety of your pet(s) and the novice groomer/stylist; muzzle, elastic collars, slings, straps etc. will be humanely used. You must inform us if your pet bites or has ever bitten any person or other animal. Initial _____
4. I am aware that if my pet does not respond to the novice groomer/stylist and remain still during the grooming procedure, accidents can happen such as nicks from clippers, scissors or toenail trimmers. Initial _____

5. The client assumes all liabilities, financial and otherwise, for the behavior and health of their pet. Rover's Resort/the novice groomer will be held harmless from damages, loss or claims arising from any known or unknown pre-existing condition of the pet(s). Initial_____

6. The client will advise us of any allergies, sensitivities, or pre-existing medical conditions so we can avoid aggravating these situations.

7. Please let us know of any prior grooming history you or your dog may not have found satisfactory. We want to avoid the repetition of poor or unpleasant experiences or situations.

8. Rover's Resort understands that some dogs are extremely sensitive to certain grooming procedures such as nail trimming and/or ear cleaning. We will not continue with any grooming procedure that will cause pain, discomfort to the pet or harm to the novice groomer/stylist. Initial_____

9. The client authorizes the novice groomer/stylist to act as his/her agent in the event emergency veterinary services, boarding, care-taking, and/or transportation is necessary and agrees to pay all costs. Any/all damages or claims shall include but not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions or other medical conditions. Initial_____

10. Allowing a pet's coat to get matted is not only very uncomfortable but dangerous for your pet's health. **The novice groomer/stylist will not de-mat the pet.** Mats can be very difficult to remove, and your pet will receive a "shave down" to remove them. Under this circumstance, a shave down is the only way to allow the skin to receive necessary oxygen and for new, healthy hair to grow. Charges for the shave down or shaving of ears and tails are determined on a per pet basis. I am aware that neglect of my pet's coat can be cause for problems after grooming/shave down such as clipper/brush irritation, itchiness, failure of hair to re-grow and make my pet(s) prone to sunburn. I am also aware that shaving may expose pre-existing skin conditions. Initial_____

11. Rover's Resort reserves the right to alter or cease any groom in the event that our staff determines it is in your pet's best interest or your pet displays aggressive behavior. Client understands that Rover's Resort has the right to refuse service to the client's pet at any time for any reason. Initial_____

12. We will use extra care and patience for older pets; however, we will not be held responsible for any reaction due to the mental or physical stress of grooming geriatric pets. If in our judgment, brushing or clipping is determined to cause too much stress to the pet, we will modify or terminate the haircut. Any grooming which takes place on an elderly or frail pet is conducted at your risk.

I, the undersigned, have read, understand, and agree to the above terms for the grooming of my pet at Rover's Resort.

Client/Pet Guardian's Signature

Date

____/____/____